

# Instruction Manual

## Refrigerator

No frost

### Model

R-WB560PT9

R-WB490PT9



Thank you very much for purchasing the Hitachi refrigerator.  
Before installation and usage, please read the user's guide carefully  
for the correct usage.

Maintenance work must only be carried out at works  
by well-trained maintenance work.

# HITACHI

## Content

Preparation for Use	
Warning and Caution for Safety....	2
Preparations before Use.....	4
■ Installation.....	4
■ Beginning.....	4
■ Food Storage.....	4
Location of Food Storage.....	4
Operation	
How to use the Control panel.....	5
■ Name and Function of Display.....	5
■ Temperature Control.....	5
Other function.....	5
■ To set the fine adjustment of the temperature.....	5
■ To cancel the fine adjustment of the temperature.....	6
■ Door Alarm and ECO Alarm Function....	6
■ Quick Freezing / Quick Cooling.....	6
■ Lock.....	6
■ Energy saving.....	7
■ Fresh Select Compartment.....	7
Refrigerator and Freezer Compartment.....	7
■ Swing Partition suggestion.....	8
■ How to use Ice Maker.....	8
■ How to install and remove part.....	8
Maintenance	
Care and Maintenance.....	9
■ Cleaning.....	9
Troubleshooting.....	9
Dew or Frost is generated.....	10
Service Center.....	12

For household use only

R600a



Refrigerant

# Warning and Caution for Safety




To avoid harm to the user, other persons or damage to property, please read and follow the warnings and cautions below and those given throughout this manual.

The following warnings and cautions are categorized by the level of possible harm or damage that may occur from ignoring directions.

This symbols are shown as below clearly showing the significance of directions.

	<b>WARNING</b>	This pictograph indicates "There is a high possibility of serious injury or death, if ignored".
	<b>CAUTION</b>	This pictograph indicates "There is a high possibility of injury or damage to property, if ignored".

- This refrigerator use flammable refrigerants. The symbol column below states the precautions on flammable refrigerants.

The symbols below are examples.	
	This symbols is an alert mark.
	This symbols indicates "prohibited".
	This symbols indicates "necessary".



This symbol denotes the precautions on flammable refrigerators.

## WARNING

### When you install ... To avoid fire, electric shock, and injury.

- Do not install the refrigerator in a place where it may come in contact with water.
- Do not install the refrigerator in a place exposed to rain.
- This may impair electricity insulation and cause electric shock or fire.
- Ground this refrigerator to prevent electric shock and noise interference. Always ground this refrigerator and install earth leakage circuit breaker when using it in place with high humidity or moisture. (Please consult with a retailer or Hitachi Service Center.)

### Power Cord and Power Plug ... To avoid fire, electric shock.

- Do not connect the wall outlet whose power capacity is less than the refrigerator's. Also, do not use power sources that are not a rated voltage.
- If a power source is shared with other appliances using double or multipoint adapters, the adapter
- Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.
- Do not use a damaged or loose power plug or power outlet. This may cause fire or electric shock.
- Do not cut, bend, fold the power cord to avoid fire and electric shock.
- When positioning the appliance, ensure the supply cord is not trapped or damaged.
- Be sure to unplug the power plug before maintaining the refrigerator.
- Be sure to hold the power plug to unplug.
- Connect the power plug firmly to a power outlet with the cord running down.
- Connection of the power plug with the cord running up could apply stress on the cord and cause electrical short or overheat, which could result in electrical shock or fire.
- Incomplete connection of the power plug could result in electrical shock or fire due to heat.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Clean the dust on the power plug frequently with dry cloth.
- Unplug the power plug and wipe it with dry cloth.
- An insulation failure due to moisture or when dust collects on the power plug may cause fire.
- Do not insert or remove the power plug with wet hands.

### During daily use ... To avoid fire, electric shock.

- Do not splash water on or inside the refrigerator.
- This may impair electricity insulation causing electric shock or fire.
- This may also cause gas leakage because of pipe rust.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Do not hang on the doors or step up on the various compartments.
- Injury may be caused by the refrigerator tipping over or hands getting caught in door.
- Do not enter in the refrigerator.
- Do not disassemble, repair, or modify the refrigerator by yourselves.
- Please consult with a retailer or Hitachi Service Center if any repair is required.
- Ether, liquid propane gas, solvent, etc. which is volatile cannot be stored in this refrigerator.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- Do not put water containers or foreign articles on the top of the refrigerator.
- Opening and closing doors etc. may cause the articles on the top of the refrigerator to fall down, resulting in injury.

## ! WARNING



- Do not damage the refrigerant circuit.
  - If there the damage of refrigerant pipe happened, stay away from the refrigerator and avoid using fire and electrical appliances.
  - And, open windows to ventilate and contact retailers or Hitachi Service Center.



- Medicines, chemicals, research and experimental substances should not be stored in the refrigerator.
  - Substances that require precise conditions for storage cannot be stored in a domestic refrigerator.



- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.



- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.



- In an event of a flammable gas leak, do not touch the refrigerator and open windows for ventilation.



- Children should be supervised to ensure that they do not play with the appliance.
  - Children getting inside may not be able to get out.



- Do not use the refrigerator in the atmosphere of flammable gas.



- Cleaning and user maintenance shall not be made by children without supervisor.



- Do not make an impact on the glass-made doors or shelves.
  - They are made of tempered glass, however, an excess impact may be result in breakage and is dangerous.



- Keep ventilation openings in the appliance enclosure or in the built-in structure clear of obstruction.



- If you find something wrong with the refrigerator, immediately unplug and consult with the retailers or Hitachi Service Center.



### When discarding the refrigerator.



- When discarding the refrigerator, remove the door gaskets.
  - To avoid a risk of an infant or child to be entrapped inside.



- Follow the instructions of your region when discarding.
  - This refrigerator uses R-600a for the refrigerant and cyclopentane for the blowing agent of the urethane heat insulation.

## ! CAUTION

### During daily use ... To avoid illness and injury.



- Do not put bottles, etc. forcibly in the door pockets.
  - This may cause bottles to drop down or door pockets to come off.



- Do not store food which smells or food whose color is changed abnormal.
  - Such an action may cause diseases.



- Food and containers inside the freezer compartment should not be touched with wet hands.
  - This may cause frost injury. (Especially in case of metal items.)



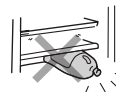
- Do not hold the top, bottom and side of the doors when closing them.
  - This may result in your fingers being caught by the door edge.



- If someone else is using the refrigerator, do not open the door.
  - Fingers may get caught in the spaces between the doors and may cause injury.



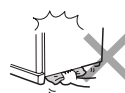
- Do not have food items protruding over the front edge of each shelf.
  - Doors may not be closed properly or the door pockets may drop down. Injury may be caused from items like bottles getting knocked over your feet.



- Do not store glass bottles in the freezer compartment.
  - Bottles may break by the contents freezing and cause injury.



- Do not put your hands into the base surface of the refrigerator cabinet.
  - When cleaning, putting your hands near the base surface of the refrigerator may result in injury by thin metal sheets.



- Be sure to hold the handle firmly to open or close the door.



- Do not have your feet too close when opening the door of the refrigerator.
  - When opening the door, your feet may be hit, resulting in injury.

### When moving or carrying ... To avoid damaging, wetting, soiling the floor, or to avoid injury.



- Do not use door handles when carrying the refrigerator.
  - Never use the carrying handles to hang up with a chain hoist or similar machines.



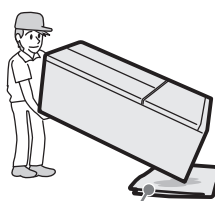
- Use the carrying handle when carrying the refrigerator.
  - Hold the carrying handles only. If hold door handles, hands may slip and may cause injury.
  - Carry the refrigerator by at least 4 persons for safety reasons.
  - Carry it with the doors facing upward.

#### Before carrying the refrigerator:

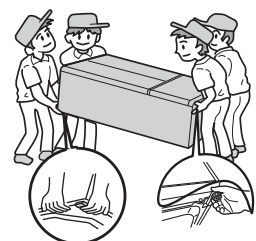
- Take out all food items and ice cubes.
- Lay a protective sheet or cloth to protect the floor from damage and catch remaining water spilled from the refrigerator.
- With a large piece of old cloth underneath, tilt the refrigerator backward to drain water.
- Finally carry the refrigerator with the doors facing upward.
  - Secure the doors well with adhesive tapes so they do not open.
  - If transporting in a vehicle, do not load the refrigerator on its side. This could damage the compressor.



- On a floor that is easily scratched, do not move the refrigerator with the wheels of refrigerator.
  - The wheels may scratch the floor.
  - For a floor that may be easily scratched, lay a protective mat, etc..



Such as old cloth



### When replacing lamps (LED) is required.

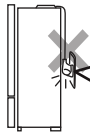
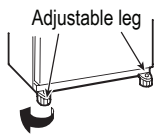


- When lamps (LED) need to be replaced, please contact Hitachi Service Center.

# Preparations before Use

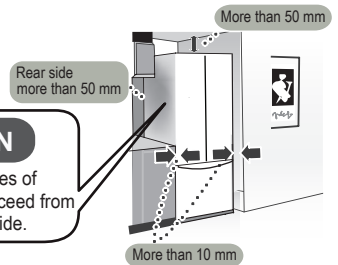
## 1 Installation

- 1) Install on a rigid and level floor.
- 2) Please use this refrigerator between the room temperature of 10°C to 43°C. Sufficient performance may not be obtained, if room temperature is too low or too high.
- 3) Do not install where the refrigerator is exposed to direct sunlight or other heat source.
- 4) Install in an atmosphere which is dry or has air ventilation.
- 5) The refrigerator requires enough air ventilation space around the cabinet to have efficient cooling performance. Space of at least 50 mm over the top, 50 mm at rear and 10 mm at both sides for proper air circulation is needed.
- 6) Ground the refrigerator to prevent electric shock and noise interference. Always ground this refrigerator when using it in place with high humidity or moisture.  
(Please consult with retailers or Hitachi Service Center.)
- 7) Adjusting the adjustable legs to keep the left/right refrigerator door level,
  - Without adjusting the legs, door height may not be level, or there may be abnormal vibration or noises depending on floor conditions. Follow the instructions below.
  - Turn the adjustable legs until they touch the floor firmly.



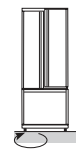
When installing, do not press the power plug with the refrigerator back.

**CAUTION**  
Back & both sides of fridge is hot proceed from hot gas pipe inside.



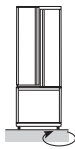
### Parallel adjustment of the door.

Left door has fallen



Adjustable left leg.

Right door has fallen



Adjustable right leg.

Please turn the left leg in the direction of the arrow.

Please turn the right leg in the direction of the arrow.

- 1 rotation of adjustable leg is about 1mm in difference.
- 1-5 days might take for the main body of the refrigerator becomes familiar with the floor, and until the door is reconciled in parallel.

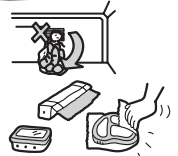
## 2 Beginning

- 1) After transportation : If Refrigerator has been kept horizontal position for more than 10 minutes for transportation or any other reasons, it should stand upright for more than 1 hour before plugging it in.
- 2) Cleaning inside the refrigerator. Wipe the surface gently with soft cloth.
- 3) Connect the refrigerator to an exclusive wall power outlet. The refrigerator can be connected to an outlet soon after it is installed. Surely use with the rated voltage and exclusive power outlet.
- 4) The compressor will start running in approximately 30 seconds, if inside is not cold.
- 5) Allow enough duration for sufficient cooling before storing food. It may take about 4 hours to fully cool down and could even take about 24 hours when the ambient temperature is high.



## 3 Food storage

- 1) Keep enough space between food. Several food placed too close together may obstruct the flow of cold air.
- 2) Make food cool enough before putting it in the refrigerator. Putting warm food in the refrigerator raises the inside temperature and wastes electricity.
- 3) Do not block the cold air vent. This will adversely affect the cold air flow and may not keep the temperature inside even. Moreover, it could result in food near the vent freezing.
- 4) Using food wrap or sealed containers prevent the food from drying or transition of smells.



# Location of Food Storage

Refrigerator Compartment 2°C~5°C

Refrigerator Shelves

- Storage of side dish, desert, etc.



Fresh Select Compartment

Vegetables

3°C~7°C



Dairy/Meat

1°C~3°C

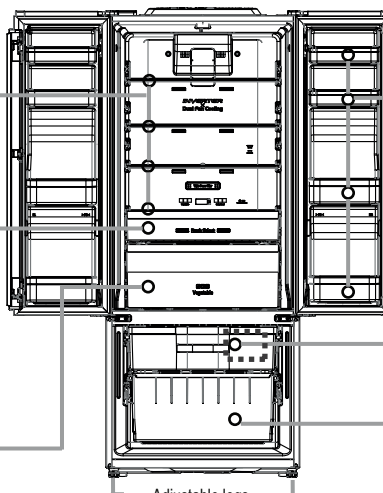


Vegetable Compartment

3°C~7°C

Vegetable Drawers

- Storage of fruits and vegetables.



Adjustable legs

Refrigerator Compartment 2°C~5°C

Refrigerator Door Pockets

- Storage of packed small food and drinks such as juice, milk, etc.



Freezer Compartment

-20°C~-18°C

Twist Ice Maker



Freezer Compartment

- Storage of frozen food and ice cream, etc.

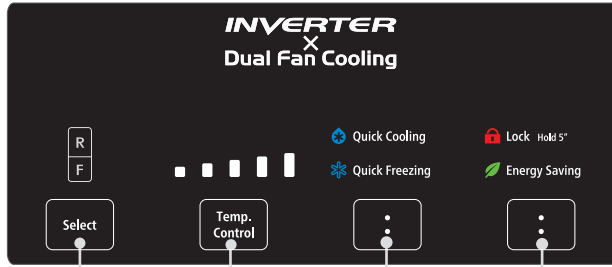


## NOTICE

- Above temperatures are the approximate values in the conditions of outside temperature 32°C, the temperature setting of the refrigerator compartment "Normal", freezer compartment "Normal", doors being closed and without food storage.
- Door pocket temperatures may be slightly higher than above temperatures.
- The specification of your purchased model may be different from one of the above illustration.

# How to use the Control Panel

## 1 Name and Function of Display



Compartment Selection  
F: Freezer compartment  
R: Refrigerator compartment

Temp setting

Quick Cooling /  
Quick Freezing

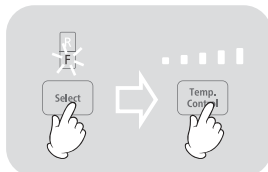
Child Lock /  
Energy saving

### NOTICE

- If you unplug the power plug or a power failure occurs and then the refrigerator retarts, the temperature display and each setting will be automatically resumed. However "Quick Freezing" and "Quick Cooling" operation will be cancelled.
- Approximately 30 seconds after the end of operation, indicator LED become unlit.
- To confirm indicator setting, open the refrigerator door or touch any button. The indicator LED become lit again.
- Response of the touch panel may change depending on the surrounding temperature, humidity, physical condition of the user or operation status of the adjoining electric product.
- The panel may not respond if it is wet or dirty.

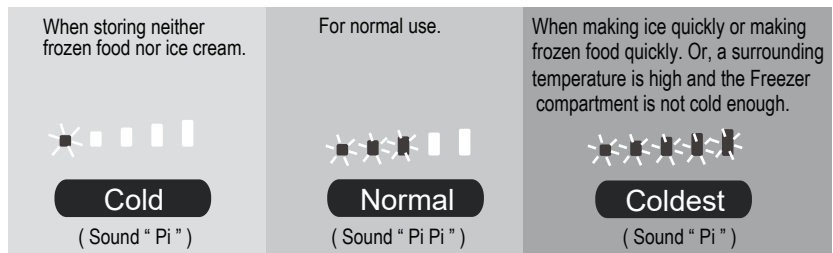
## 2 Temperature Control

### ■ Freezer Compartment



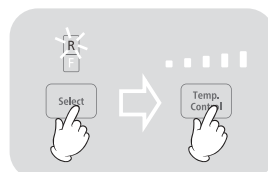
Touch "Select" button "F" lamp light is on.

Touch "Temp. Control" button to setting a temperature.



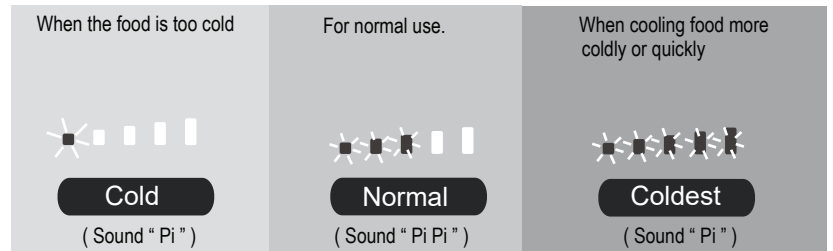
The display is indicating the status of temperature setting.

### ■ Refrigerator Compartment



Touch "Select" button "R" lamp light is on.

Touch "Temp. Control" to setting a temperature



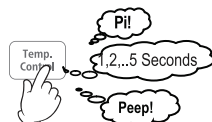
The display is indicating the status of temperature setting.

\*\*\* There must set more than 45 seconds before unplug the power or power failure. otherwise the temperature display shown as before setting.

## Other Function

### 1 To set the fine adjustment of the temperature

(Refrigerator compartment/ Freezer Compartment)



Touch "Temp. Control" for 5 seconds until 1 "Peep!" sound is heard.

Touch "Select" and "Temp control" to make as adjustment.

Each time you touch the button, the corresponding indicator lamp changes in order shown below (9 steps).

( ■ Lighting ■ Blinking □ Turned off )

Indication lamp	■ □ □ □ □	■ ■ □ □ □	■ ■ ■ □ □	■ ■ ■ ■ □	■ ■ ■ ■ ■	■ ■ ■ ■ ■	■ ■ ■ ■ ■	■ ■ ■ ■ ■	■ ■ ■ ■ ■
Setting	Cold	➡	➡	➡	Normal	➡	➡	➡	Coldest
Sound	Pi!	Pi!	Pi!	Pi!	PiPi!	Pi!	Pi!	Pi!	Pi!

# Other Functions (Continuation)

## 2 To cancel the fine adjustment of the temperature.

Touch "Temp. Control" button for 5 seconds until "PiPi!" sound is heard and you can set temperature by normal step (5 steps)



Touch "Temp. Control" for 5 seconds until 1 "PiPi!" sound is heard.

### NOTICE

- This function is subjected to change according model type.
- Factory setting, the adjustment temperature by normal step (5 steps).

## 3 Door Alarm and ECO Alarm Function(Only Refrigerator Compartment)

If the door is left open for more than 1 minute, the alarm system will inform the user by the sound and digital display.

- Door Alarm: Informs by PeepPeepPeep sound.
- Eco Alarm Display: Indicates the door opening state on the control panel.

Duration of Door Opening	Door Alarm Sound	ECO Alarm Display
After 1 minute	PeepPeepPeep	All LED on display-are Flashing
After 2 minute	PeepPeepPeepPeepPeep	
After 3 minute	Peep continuously	

### To Disactivate Alarm and Sound

1. Keep touching "Select" for 5 seconds until "Peep!" sound is heard.



There is not sound when touching any button (deactive door alarm sound).



### To re-activate Alarm and Sound

1. Keep touching "Select" for 5 seconds until "PiPi!" sound is heard.



There is sound when touching any button (active door alarm sound).



### NOTICE

- Factory setting, the alarm and sound are set "ON"
- If the Door Alarm, Eco Alarm Display and each button operation sound have been deactivated, The refrigerator will still set the alarm and sound to "OFF" even though a power failure or when unplugging and reconnecting the power plug.

(There must set more than 45 seconds before unplug the power or power failure. otherwise the temperature display shown as before setting.)

## 4 Quick Freezing/Quick Cooling

**Quick Freezing :** When you want to freeze food or make ice quickly, use this function

**Quick Cooling :** When you want to cool food or drinks quickly, use this function

1

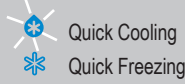


Touch "First time" for Start Quick Freezing operation, lamp light is on.



After 2 hours (approx.) Quick freezing operation will be finished, lamp light is off.

2



Touch "Second time" for Start Quick Cooling operation, lamp light is on.



After 90 minutes (approx.) Quick cooling operation will be finished, lamp light is off.

3



Touch "Third time" for start two function operation, lamp both light is on.



4

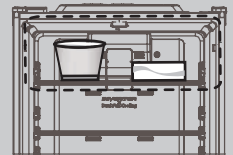


Touch "Fourth time" for stop two function operation lamp both light is off.



### Before start Quick Cooling

Put food on the quick cooling "Quick cooling" corner is located on the upper part of the refrigerator compartment.



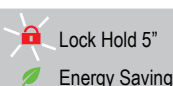
"Quick Cooling" is more effective if food is place near the back wall of the refrigerator compartment.

### NOTICE

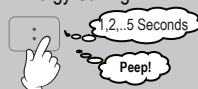
- During "Quick Freezing", priority cooling of the freezer compartment will be done, Thus, try to avoid unnecessary opening and closing the doors not to have a temperature rise of the refrigerator compartment.
- During defrost period, "Quick Freezing" and "Quick cooling" operation will stop even though the lamp is on. After finishing defrost period, the operation will restart automatically.
- Please note "Quick Freezing" and "Quick cooling" mode will be released after power cut off or unplug.

## 5 Lock You can prevent mischief of all the buttons on the control panel caused by children.

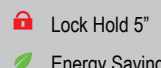
1



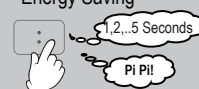
Touch "Lock" for 5 seconds ("Lock" light is on)



2



To stop this function, touch "Lock" for 5 seconds again ("Lock" light is off)





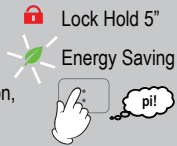
# Other Function (Continuation)

6

**Energy Saving** Recommend to use this function in case of low storage volume, or a long vacation when the doors are not opened for long time.

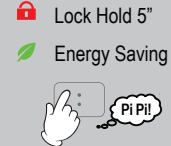
1

Touch "Energy Saving" for Start Energy Saving operation, light is on.



2

Touch "Energy Saving" again for stop Energy Saving operation, light is off.



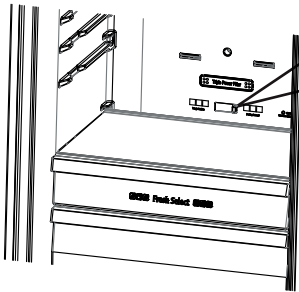
## NOTICE

- In case the compartment temperature rises up, the operation will be back to a normal setting temporarily.
- After a long time operation of "Energy Saving", in some cases, fatty ice cream, etc. may become soft. Please stop "Energy Saving" operation in this case.
- If you Touch "Quick Freezing" or "Quick Cooling" button during "Energy Saving" operation, "Energy Saving" operation will be done after "Quick Freezing" or "Quick Cooling" operation finished.

7

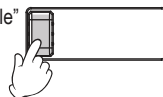
## Fresh Select compartment

If you keep the refrigerator in a hot and humid place, frequently open the door or store a lot of vegetables, it may cause dew forming which has no effect on its performance. Wipe the dew with dry cloth.



Vegetable • Dairy/Meat

Set the lever to "Vegetable" to provide temperature for vegetable and fruit 3°C~7°C



Set the lever to "Dairy / Meat" for dairy / meat 1°C~3°C

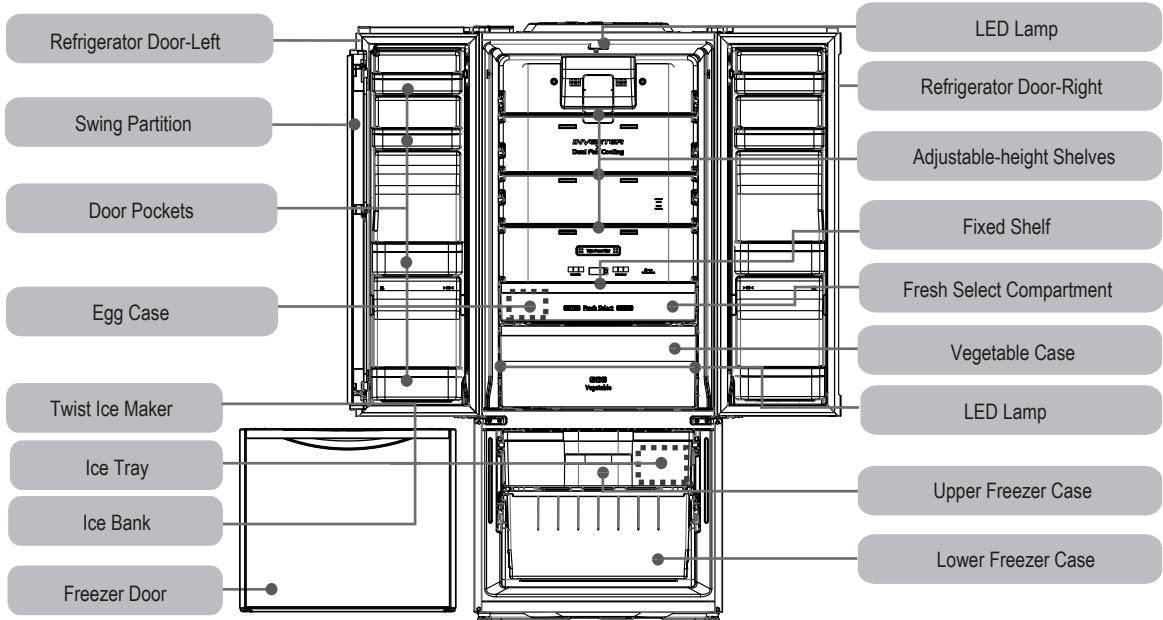


- There is a temperature control which can adjust the amount of cold air flowing into the drawer.

## CAUTION

- If you want to store meat or fish longer, please store them in the freezer compartment.
- Be careful, it might be frozen if that food has a lot of moisture.
- When closing the refrigerator door, also close the chiller case. If you close the door while the chiller case is still pulled out, chiller case might be broken.
- Meat and fish can be kept fresh before being frozen.

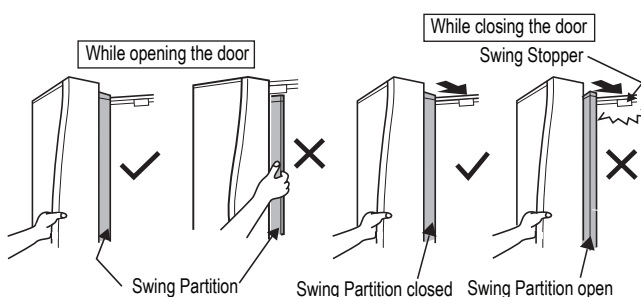
# Refrigerator and Freezer compartment



# Refrigerator and Freezer Compartment (Continuation)

## 1 Swing Partition Suggestion

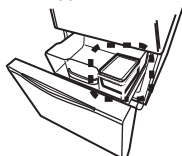
- Do not hold the swing partition while opening or closing the left door. Otherwise, other parts may collapse.
- Whenever the door is opened, the swing partition will close automatically. While the door is closed, the swing partition will open. Please follow as usual. If the swing partition and the swing stopper hit each other, the door will not close.
- In order to prevent the dew, there is a heater installed inside to heat up the swing partition. Due to this heater, the temperature of the swing partition is hot (the swing partition is not defective though it is hot).
- This is not abnormal when you feel heavy while opening or closing the left door which is installed with the swing partition.



## 2 How to use the Ice Maker

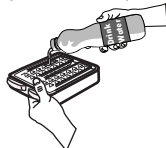
### Moveable Twist Ice Maker

Put the "Twist Ice Maker" in the upper freezer drawer on the right.



### How to use the Ice Maker

- Take the "Twist Ice Maker" and pour in water up to the full line.



- After ice is made, turn the lever firmly by following arrow and drop the ice into the "Ice Bank".



### NOTICE

When you wish to make ice more quickly.

- Use the "Quick Freezing" operation.
- Remove "Ice Cover".

The ice making time will be longer in the following situations:

- When using the "Twist Ice Maker" for the first time (There are cases where 24 hours or longer is required).
- When the door is frequently opened and closed
- When a large amount of food is placed inside the refrigerator at the same time
- When there is a power outage
- During winter or when the surrounding temperature is low
- After the ice tray has been serviced

## 3 How to install and remove part

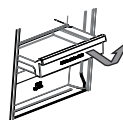
### Vegetable Case

- To remove Vegetable Case, pull it all the way out, then lift it upward.



### Fresh Select Compartment

- To remove Fresh Select Compartment, pull it all the way out, then lift it upward.



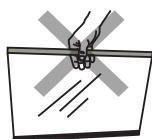
### Door Pocket

- Gently tap the left and right of the bottom surface while pulling a pocket up to remove it. When installing the pockets, push it all the way down in a smooth, controlled manner.



### Adjustable-height the Shelves

- The height of these shelves can be adjusted to match the height of your food and the way in which they are to be used.
- Remove all food stored on the shelf.
- Lift the back of the shelf upward slightly then pull the shelf out towards you.
- Adjust the shelf to the desired height, then push the shelf in until it reaches the back of the slot.

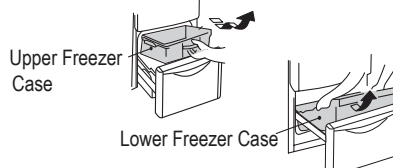


### CAUTION

Shelf trims are removable. Holding the shelf with both hands. DO NOT holding trim or holding shelf with only one hand otherwise it may drop or injury.

### Freezer Compartment

Pull out the Freezer compartment door, and lift up the upper freezer case and lower freezer case as shown.





# Care and Maintenance

## Cleaning (To Clean the refrigerator once a month)

1. Unplug the refrigerator.
2. Take out all the food.
3. Wipe the refrigerator clean.
  - It is highly recommended to wiping off smudges immediately. It is also recommended to clean the areas of the refrigerator which are not easily accessible, once a year
  - Use soft cloth with lukewarm water to wipe off smudges. If it is difficult to remove smudges, use diluted, ph-balanced washing liquid.
  - Neatly clean the door gasket, because it gets dirty easily.
4. If any droplets remain on the surface of the parts, wipe them off.
5. Return all parts to their original locations.
6. Check and clean the power plug, cord and outlet.
7. Plug the power cord into the outlet.

### NOTICE

- Even if the power plug is plugged in immediately after being unplugged, the compressor will not run for 10 minutes. However, if the inside is not cold, it will start running in approximately 30 seconds.

### CAUTION

Do not do the following, since parts and paint may be damaged.

1. Do not splash water to the doors and refrigerator body.
  - It may cause electric shock or a fire.
  - It may cause refrigerant leakage because of pipe rust.



2. Do not use following: Polishing powder, soap powder, oil boiling water, brush, acid, benzene, thinner, alcohol and alkaline detergent, etc.
  - It may damage door surface.
  - It may crack plastic parts.
3. If the cooking oil smears on the refrigerator, please wipe it off immediately. Otherwise, the plastic parts might be cracked.

## Troubleshooting

Before you call for service, please check the following items:

Problem	Things to check	Instructions	Page
The refrigerator does not get cold at all.	<ul style="list-style-type: none"> <li>• Is the refrigerator plugged in properly?</li> </ul>	<ul style="list-style-type: none"> <li>• Check the fuse box for blown fuse or tripped circuit breaker.</li> </ul>	2
The refrigerator does not get cold enough.	<ul style="list-style-type: none"> <li>• Is the refrigerator placed in the direct sunlight?</li> <li>• Is the temperature set to "Cold"?</li> <li>• Is the food stored too much?</li> <li>• Is the door slightly opened?</li> <li>• Is the refrigerator placed near heat sources?</li> <li>• Has anything hot been placed in the refrigerator?</li> <li>• Is the door opened and closed too frequently?</li> </ul>	<ul style="list-style-type: none"> <li>• Do not install the refrigerator in a place where it may come in contact with sunlight.</li> <li>• Touch "Temperature control" button to normal or coldest.</li> <li>• Keep enough space between food.</li> <li>• Should close the door firmly closed.</li> <li>• Do not install the refrigerator in a place where it may come in contact with heat sources.</li> <li>• Make food cool enough before putting in the refrigerator</li> <li>• Do not open &amp; close the door too frequently.</li> </ul>	4 5 4 - 4 4 -
Food in the refrigerator compartment freezes.	<ul style="list-style-type: none"> <li>• Is the temperature set to "Coldest"?</li> <li>• Do you place food with moisture or vegetables nearby the cold air vent? It will be frozen if it is placed nearby the cold air vent.</li> </ul>	<ul style="list-style-type: none"> <li>• Touch "Temperature control" button to normal or coldest.</li> <li>• Keep enough space between food, Do not block the cold air vent.</li> </ul>	5 4
Dew appears Outside	<ul style="list-style-type: none"> <li>• When the ambient humidity is too high, the door gasket may have dew. Please wipe it up with dry cloth.</li> </ul>	<ul style="list-style-type: none"> <li>• See content "Dew or frost is generated" .</li> </ul>	10-11
Dew appears Inside	<p>Please wipe it off with dry cloth and please check the details below.</p> <ul style="list-style-type: none"> <li>• Is the door closed firmly?</li> <li>• Is the door opened and closed too frequently or opened for a long time?</li> <li>• Is it too humid outside?</li> </ul>	<ul style="list-style-type: none"> <li>• See content "Dew or frost is generated" .</li> </ul>	10-11
The inside is smelling.	<ul style="list-style-type: none"> <li>• Do you store food with odor without warping it?</li> </ul>	<ul style="list-style-type: none"> <li>• Using food wrap or sealed containers.</li> </ul>	4
The refrigerator is noisy	<ul style="list-style-type: none"> <li>• Make sure the refrigerator is installed firmly.</li> <li>• Is the refrigerator touching the wall?</li> </ul>	<ul style="list-style-type: none"> <li>• Should be install the refrigerator by following the preparing instruction manual.</li> </ul>	4

The Control Panel does not respond:

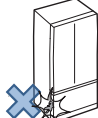


Problem	Things to check	Instructions	Page
The Control Panel does not respond:	<ul style="list-style-type: none"> <li>• Is "Lock" function activated?</li> <li>• Is Refrigerator the compartment Door open? Operate after closing it.</li> <li>• Is there water or dirt on the Control Panel?</li> <li>• Are you wearing gloves or applying a plaster? Touch directly with your finger.</li> <li>• Are you touching a next button? Touch only one button at a time.</li> </ul>	<ul style="list-style-type: none"> <li>• See content "How to use the control panel"</li> </ul>	5-7
The Control Panel is unlit.	<ul style="list-style-type: none"> <li>• Approximately 30 seconds after the end of operation, Indicator LEDs become unlit.</li> </ul>	<ul style="list-style-type: none"> <li>• See content "How to use the control panel"</li> </ul>	5-7
The Control Panel display keeps changing	-	<ul style="list-style-type: none"> <li>• This indicates that the refrigerator is running in store-display mode.</li> <li>• The refrigerator will not cool while running in store-display mode.</li> <li>• Turn off the store-display mode by                             <ol style="list-style-type: none"> <li>1) Power off and Power on the refrigerator again.</li> <li>2) After that the refrigerator will return to normal mode.</li> </ol> </li> </ul>	-

# Troubleshooting (Continuation)

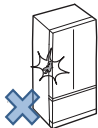


This is not a malfunction of the refrigerator:

Problem	Things to check	Instructions	Page
The surface of the refrigerator is hot.	-	<ul style="list-style-type: none"> <li>The refrigerator is equipped with the dew prevention and heat radiation tubes. The back and side plates may be heated especially when starting up or if the door is frequently opened and closed.</li> </ul>	-
If a door is shut, other doors may open.	-	<ul style="list-style-type: none"> <li>The two compartments are connected with an air duct. When closing one of the doors, the other door may be opened by the air pressure through the duct. This is a normal phenomenon.</li> </ul>	-
Does the refrigerator make any abnormal noises (sound)?	-	<ul style="list-style-type: none"> <li>The sound like water flowing and boiling water is the sound of the cooling liquid (refrigerant).</li> <li>A creaking sound comes from the storage compartment. It is the sound caused by friction of the parts due to temperature change.</li> </ul>	-
There are waving and / or distortions on the door surface, the side and the top surface of the refrigerator.	-	<ul style="list-style-type: none"> <li>Slight waving and/or distortions are generated in the manufacturing process of the refrigerator. They may be conspicuous according to the position of the light source and/or the brightness etc., but there is no problem with the performance.</li> </ul>	-
Annoying sound is generated by the refrigerator.	-	<ul style="list-style-type: none"> <li>You may feel that the operation sound is loud because the compressor operates in high-speed under the following conditions: the refrigerator does not cool fully on the occasion such as using it for the first time, opening/closing the door frequently, the surrounding temperature is high. The sound becomes more quiet after cooling fully. The compressor operates at low speed at night, or during long vacations or absence.</li> </ul>	-
Operation sound lasts long.	-	<ul style="list-style-type: none"> <li>It is because the compressor operates in low-speed for conserving energy</li> </ul>	-
Operation sound sometimes becomes louder.	-	<ul style="list-style-type: none"> <li>It is because the system changes the operating power of the refrigerator according to the temperature change.</li> </ul>	-

## Dew or Frost is generated

General operation	Please check here	Possible causes and / or Recommended solutions
Frost or ice is generated in the freezer compartment	The door of the freezer compartment was not left open temporarily?	<p>Check that the wrapping paper of the food is not getting caught in order not to make gap between door and door gasket when you close the door.</p> 
	The door of the freezer compartment was not opened frequently or longer time than necessary?	<p>When the door is opened frequently or if the door is opened when the humidity around the refrigerator is high, moisture in the air may be turned into some frost or ice on the inner wall or component of the freezer compartment, or around the air channels. This is not a failure. Please try not to open the door too many times or for a long time. Also, please wipe frost or ice generated in the freezer compartment off with use of a dry cloth.</p> 
	Making extra ice by using an additional ice-tray which was not originally installed in the refrigerator?	<p>When the many containers in which water or liquid is stored are put in the same time, water or liquid may be evaporated and turned into frost or ice on the wall or component of the freezer compartment, or around the air channels. You can suppress these frost and ice by putting lid to avoid evaporation. Please wipe frost and ice off with use of a dry cloth.</p> 

# Dew or Frost is generated (Continuation)

General operation	Please check here	Possible causes and / or Recommended solutions
Dew is generated in the refrigerator compartment	The door of the refrigerator compartment was not left open temporarily?	Please check not to pinch the food or plastic bag between the door and door frame when you close the door. 
	The door of the refrigerator compartment was not opened frequently or longer time than necessary?	When the door is opened frequently or if the door is opened when the humidity around the refrigerator is high, moisture in the air may be turned into some dew on the inner wall or component of the refrigerator compartment, or around the chilled air blow-off port. This is not failure. Please try not to open the door too many times or for long time. Also, please wipe off the dew in the refrigerator compartment with adry cloth. 
	Storing many vegetables containing much water?	The humidity of the vegetable compartment is higher than other compartments. Accordingly, depending on the amount or type of the vegetable, dew condensation may be generated on the plastic case of vegetable compartment. However, this is not a failure. When you do not want to have this kind of dew, please warp your vegetables in a plastic flim. Also,when the dew condensation happens many times, water may be accumulated in the vegetable compartment. Please wipe the water off with a dry cloth.
Dew is generated on outer surface of the refrigerator	The volume of humidity around the refrigerator is not high?	When the humidity rises such as in rainy day, some dew many be generated on the outer surface of the refrigerator. Please wipe the dew off with a dry cloth. 
	The temperature setting is not set as "Coldest"?	When the temperature setting is set as "Coldest", some dew may be generated on the outer surface of the refrigerator. Please set the setting as "Normal". Also, please wipe dew off with use of a dry cloth.

## Why frost and dew are generated?

When warm and humid air contacts something cold, dew is generated. For example, if you put some ice in the glass in your room, air around the glass will be cold down and some dew may be generated on the outer surface of the glass.

In the same way, when warm and humid air enters into the refrigerator at the door opening, the warm and humid air contacts cold inner wall and little dew may be generated.

Accordingly, if the door opening is too frequent or too long, dew will be accumulated at every door opening. In some cases, dew may be frozen to generate some frost or ice flakes in the freezer compartment.



# Service Center

- Before you request repair, please check the refrigerator well according to page number 9-10. If it is still abnormal, please contact the retailer of purchase or the following service center.

## Customer Service Center

Beko A&NZ Pty Ltd  
55 Blanck Street, Ormeau, QLD 4208  
Official Distributor of Hitachi Home Appliances  
Phone: 1300 470 552  
Web: [www.hitachi-homeappliances.com/au-en/](http://www.hitachi-homeappliances.com/au-en/)

- Telephone number is subject to change without notice.

## About Non-fluorocarbon refrigerator

- This refrigerator, including refrigerant and the heat insulator, is using hydrocarbon (non-fluorocarbon). The hydrocarbon is a material that does not rip up the ozone and have very little influence on global warming. It is the global environment concern material).
- R600a refrigerant is flammable. But the refrigerant is sealed up by the refrigerant circuit, and never leaks by usual use. In case of the refrigerant circuit being damaged by any chance, please avoid using fire or electric product, open the window and ventilate. Afterwards, please contact Hitachi Service Center.

## Sever warning signs for Disposal

Cyclopentane is used as in the insulation. The gases in insulation material require a special disposal procedure.  
Please contact your local authorities in regard to the environmentally safe disposal of this product.



This symbol mark means that used electrical and electronic products shall not be mixed with general household waste.  
Do not try to dismantle the system and unit by yourself as this could have harmful effects on your health and the environment.  
Refrigerators must be treated at a specialized treatment facility for recycling and recovery and shall not be disposed of in the municipal waste stream. Please contact the installer, dealer or local authority for more information.



## WARNING

- Children should be supervised to ensure that they do not play with the appliance or get in.
  - Children getting inside may not be able to get out.
- This appliance can be used by children aged from 8 year sand above and persons with reduced physical,sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.



430-HRPK2409A\_INST-B-BF3D-19-AUS (R1)AH